

Churchie Shop Returns/ Exchanges Policy

Change of Mind Returns

We are happy to exchange or refund your purchase within 30 days of purchase provided that:

- the product is returned to us and in a resalable condition, including its original packaging, tags attached (if any),
- the product is not worn, washed or labelled, and
- you include your receipt for proof of purchase

Faulty Products Return

In case the product is faulty or damaged, please return the item within 30 days of purchase. Your item will be sent to the manufacturer to confirm whether the item will be refunded/replaced/repared.

If a refund is granted, we will refund using your original payment method. No bank surcharge of the original purchase will be refunded.

Second Hand and Discounted Items

All second hand and discounted items are not able to be returned, refunded or exchanged.